

Position Title: E-Commerce Business Analyst

Department: Information Technology

Purpose of the position

Provide a link between the business units and the IT department for major requests regarding technical projects or upgrades.

Duties and Responsibilities

Project Feasibility and Design

- Review requests from business units for additions, changes, or upgrades to technology.
- Consult with business units regarding the technical implications of their business strategies and plans.
- Review historical data on technical usage in the business unit that may impact upgrades or changes in technology
- Determine the feasibility of technology additions or upgrades.
- Define project scope
- Translate requests from business units into technical solutions.
- Calculates the ROI for technology changes
- Consult with IT technical services staff to create specifications for project
- Consult with IT management to ensure projects align with related efforts

Project Management

- Schedule project in logical steps to meet objectives and deadlines
- Identifies and allocates project resources
- Deploy project plan to production
- Oversee general project activities

Knowledge

- Good knowledge of IT systems and technology
- Process Analysis
- Project Management
- Knowledge of business issues regarding the delivery of Westcon services
- Knowledge of technology applications used in business
- Ability to relate business requirements to technology implementations
- Ability to adapt to rapidly changing technologies and apply them to business needs

Qualifications

- Bachelor's degree in technical or business area
- 1 to 3 years experience as a BA
- Or 2 to 4 years in technical position

Company Overview:

Westcon Group is the world's leading specialty distributor in networking, security, mobility and convergence. We provide the most effective route to market for our vendors, the highest levels of support to our customers and through our success and growth, the industry's best employee experience. We are comprised of individual operations under the Comstor (Cisco-focus), Voda One (Avaya-focus) and Westcon (Nortel-focus) brands, creating a global distribution business throughout North America, Africa, Asia, Australia, Europe and South America.

Vision: We believe that building and enabling unique and effective routes to high growth advanced technology markets is key to ensuring fundamental growth for customers and manufacturers. We achieve this through recruitment, retention and delivering ongoing value to best of breed and best in class vendors/manufacturers, customers and employees.

Visit our website at www.westcon.com for more information.

Westcon Group is an AA/EO employer and actively seeks candidates from diverse backgrounds.