

Dear Partner,

The last 5 years we have not changed our freight charges but as a result of the rising oil and fuel prices over the past years, we are obliged to reconsider our freight charges.

As Comstor (Division of Westcon Group) we strive to provide you with the best service and support in order to become more successful. Starting 1st of April 2009 we will change our freight charges to the following levels : Deliveries within the Belux region :

- Standard Delivery (48h) : 20 Euro - 25 USD
- Express Delivery (NBD) : 35 Euro - 40 USD
- NBD Pre-12h : 55 Euro – 65 USD
- Partial Shipments : Charged per delivery

All other delivery options like same business day, pre-9h , large shipments and deliveries outside the Belux region are upon request.

If you have any question regarding these changes, please feel free to contact your account manager.